

**Position Title:** Street Outreach Specialist

**Department:** Housing

**Programs Reports to:** Director of Housing

**Pay Range:** $45,000

**FLSA Category:** Exempt

**Overview of Organization & Position**

Triangle Family Services (TFS) is a dynamic nonprofit human services agency with an 87-year history of serving families in crisis in Wake County and surrounding communities. Our lifechanging programmatic work includes trauma-focused mental health services, domestic violence interventions, supervised visitation, housing stabilization services, homeless engagement, and financial counseling. ([www.tfsnc.org](https://www.tfsnc.org)).

**Job Summary:** Triangle Family Services seeks a **full-time Street Outreach Specialist** to join our Homeless Engagement Team to provide street-based assessment, case management, and emergency survival supplies to individuals experiencing unsheltered homelessness.

**Job duties include but are not limited to the following:**

· Provide outreach and engagement to individuals or families experiencing unsheltered homelessness

· Conduct initial assessment and assist in the referral process to available shelter and housing programs through Coordinated Entry

- Conduct thorough assessments of clients’ needs, strengths, and goals

· Utilize evidence-based practices to engage and motivate clients; advance a housing-focused approach to service planning

· Assist clients with daily living skills development and provide concrete support for and linkages to basic care as needed

· Provide timely and appropriate referrals and resources to clients to ensure connection with community supports, programs and benefits

· Maintain client records and service documentation in compliance with funder requirements

· Participate in internal and external meetings as needed to ensure services are coordinated with broader service community

**Qualifications:**

* Bachelor’s degree in social work or a related field or equivalent experience
* Prior or current experience with direct service delivery in one or more of the following areas: outreach and engagement work to underserved populations; serving persons/individuals/families experiencing homelessness esp. with significant mental or behavioral health concerns; with one or more housing stabilization interventions
* Familiarity with prioritization tools and HMIS (Homeless Management Information System) or equivalent
* Knowledge of local housing inventory and/or an understanding of community agencies and resources that serve at-risk populations
* Bilingual (English-Spanish) skills a plus

The position involves extensive interaction with clients in non-traditional, outdoor work settings, so must have reliable transportation for extensive local travel. Work schedule may involve occasional evening and/or weekend hours. Home office provisions are provided.

**Experience:**

* Outreach/working with population experiencing homelessness: 1 year (Required)

Job Type: Full-time

Benefits:

* Dental insurance
* Employee assistance program
* Flexible spending account
* Health insurance
* Life insurance
* Paid time off
* Retirement plan
* Vision insurance

Schedule:

* 8 hour shift
* Weekends as needed

**Values:**

* ***Integrity:*** We act in a manner consistent with our words and beliefs
* ***Honesty:***We deal with each other in a straightforward manner
* ***Respect:***We treat others with care and consideration
* ***Courage:*** We pursue our beliefs with strength and perseverance
* ***Diversity:***We seek; value; and respect differences among our teammates
* ***Balance:*** We strive for stability and vitality in our live

*TFS provides equal employment opportunities to all applicants and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.*