

Street Outreach Specialist

Triangle Family Services seeks a **full-time Street Outreach Specialist** to provide street-based assessment, case management, referral services and emergency survival supplies to individuals experiencing unsheltered homelessness at locations where they congregate or frequent. They will work collaboratively with representatives from other agencies within the homeless service system.

Job duties include but are not limited to the following:

- Provide outreach and engagement to individuals or families experiencing unsheltered homelessness.
- Conduct VI-SPDAT assessments and assist in the assessment and referral process to available housing programs through Coordinated Entry.
- Utilize motivational interviewing, progressive engagement and harm reduction techniques to explore participants' needs, motivations and behaviors.
- Link participants with appropriate services and benefits programs, including but not limited to physical and mental healthcare, housing, substance recovery, educational and employment programs, financial assistance, housing and socialization activities.
- Assist clients with daily living skills training and provide concrete supports for basic care as needed.
- Ensure compliance with program/contract requirements for client eligibility, service parameters and related record-keeping.

The ideal candidate will have

- Bachelor's degree in related field required; Master's in social work preferred.
- 2+ years' experience in direct service delivery, preferably in intensive case management; and/or working with persons/individuals/families experiencing homelessness, especially people with a documented mental health disability.
- an understanding of harm-reduction and housing first principles.
- evidence-based strategies to reduce barriers to access to housing and support services (VI-SPDAT training a plus).
- will possess proficient computer skills in Microsoft Office (HMIS training a plus).
- Self-reliant and able to apply critical thinking skills in emotionally-charged situations.

The position involves extensive interaction with clients in non-traditional, outdoor work settings, so must have reliable transportation for extensive local travel. Work schedule may involve occasional evening and/or weekend hours.