

## **Family Safety Manager**

Triangle Family Services seeks a dynamic and resourceful Family Safety Manager for our group psychoeducational programs, which include batterer intervention and anger management services. This position will supervise a team of full-time and part-time group facilitators and case managers and will also be responsible for their own caseload of classes and clients.

### **Responsibilities (key duties include but are not limited to the following):**

- Conduct group sessions and provide case management (<50%)
- Provide training and coaching to program staff
- Establish and maintain program policies and procedures
- Inform and monitor program budget
- Monitor program compliance with oversight agency regulations and funder requirements
- Establish and maintain program tracking platforms for data-informed decision-making and reporting requirements
- Participate in community stakeholder meetings and forums to represent and advocate for the program and the agency as necessary
- Serve as a collaborative and engaged member of the Program Management Team

### **Desired Experience, Education, Skills and Knowledge:**

- Bachelor's or Master's degree in human services or criminal justice field (or equivalent)
- Bilingual (English-Spanish) preferred
- Experience in supervising and/or providing family safety services or equivalent
- Experience in group psychoeducation or facilitation
- Familiarity with intimate partner violence problems and solutions
- Ability to execute "empathetic accountability" with both clients and staff
- Flexibility to work evenings and weekends as necessary