



1937-2022 ANNIVERSARY REPORT

- 1914 World War I begins
- 1917 Raleigh Travelers Aid Society founded to assist travelers, migrants, and war refugees arriving in the U.S.
- 1918 Influenza pandemic; World War I ends
- 1920 Raleigh population: 24,418; city area: 6.96 square miles
- 1929 Wall Street crash and start of the Great Depression
- 1930 Raleigh population: 37,379; city area: 7.25 square miles

MEET SOME MEMBERS OF OUR TFS FAMILY...

ADMINISTRATIVE



FAMILY SAFETY



INDIVIDUAL AND FAMILY COUNSELING



FINANCIAL STABILITY



85 YEARS IS A MILESTONE!

How did we decide to celebrate? Quietly and consistently doing what we've done every single day for the last 85 years: helping families in crisis build a stronger community by strengthening the family.

What our community needed 85 years ago is drastically different and remarkably similar to what our community needs today: to truly see the most vulnerable among us and work to make their lives better. And so we don't look back at what we have accomplished; we look forward to solving the challenges that face our community today.

We are honored to be asked and tasked to serve on many community leadership forums and committees, with our staff serving on multiple collaboratives.

Why? Because it matters.

When someone has a crisis, rarely is there a singular need. It is as unique and complex as each of us. Eighty-five years ago, when Triangle Family Services was started by a citizens group, it was to help families — meeting them where they were on their unique journey — and that same purpose endures today.

The money raised here for Triangle Family Services STAYS here to help our co-workers, neighbors, friends, and family. We are endlessly thankful for the community leaders and donors who have stood with families in crisis alongside Triangle Family Services for 85 years. Indeed, the work we do often is what no one wants to talk about ... and hope they never need. Yet together, we are building a stronger community by strengthening the family.

We also would like to take this opportunity to express our heartfelt thanks to the many “heroes and sheroes” on our staff, working tirelessly with passion, compassion, and care to help each individual client we serve.

With gratitude,



Russ Jones
Chair at TFS



Alice Lutz
CEO at TFS

1937 The first Krispy Kreme opens for business in Winston-Salem

1937 Family Service Society of Raleigh, predecessor to Triangle Family Services, is founded

1937 The United States Housing Authority, one of the last New Deal agencies created, is formed to help abolish slums



BOARD OF DIRECTORS

Rob Gofourth*	Antonia Pedroza**
Nidal Alawar	Michael Sandman
Kimberly Bartman	Joan Siefert Rose*
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John McKinney	
Ed Paradise	Alice Lutz, CEO

* Board members who will be departing in September ** Board members who will be joining in September

ABOUT TRIANGLE FAMILY SERVICES

Our Mission

Building a stronger community by strengthening family since 1937

Our Vision

Serve as a safety net for families in crisis

Our Values

Integrity, Honesty, Respect, Courage, Diversity, Balance, Teamwork

Our Service Standards

1 EMPOWERMENT 2 STEWARDSHIP 3 JUDGMENT-FREE 4 COMMUNICATION

We aim to empower our clients through a strengths-based approach to service delivery.

We endeavor to be good stewards of the responsibilities and resources entrusted to us.

We strive to approach our work and our clients with a mindset that is free from judgment and bias.

We believe that good communication is at the core of any client relationship.

Striving for Diversity, Equity, Inclusion

We are proud of our organization's long-standing focus on diversity, equity, and inclusion (DEI). Among our key strategic initiatives is to continue improving our agency staffing practices — enabling us to authentically approach our work with a diverse population — and employee development — ensuring we meet the needs of our diverse staff.

1940 Raleigh population: 46,879; city area: 7.25 square miles

1941 The U.S. enters World War II

1943 Raleigh-Durham airport opens

2021-22 UPDATES

Serving Our Community

When families have a crisis, rarely is there a singular need, and COVID only exacerbated this scenario. Yet, despite the challenges presented by the pandemic, Triangle Family Services continued to step up and respond to each client's unique situation, just as we have since our founding in 1937.

Our 14 community response programs and services – all under one roof – are designed to work synergistically, providing over 2,000 clients per year with solutions tailored to their unique situation.

2021-22 Building Upgrades



1943 The movie "Casablanca" is released

1945 World War II ends

For instance, we address housing needs, helping people remain in their homes and lifting people up from homelessness to housing, which in turn benefits our neighborhoods and community at-large.

We also support parents confronting financial instability or mental health challenges helping them become the parent their child deserves and reducing adverse childhood experiences (ACEs).

AND WE'RE MAKING AN IMPACT...

...across the lifespan.

...across the region.

...across socio-economic strata.



1950 Raleigh population: 65,679;
city area: 10.88 square miles

1950 Southern
Railway station is built

1952 Mental health program started as a separate division of
TFS predecessor organization Family Service Society of Raleigh

1953 The Korean War armistice agreement is signed

1954 Brown v. Board of Education decision ends
racial segregation in schools

Continuing to Confront COVID-19

It has been well-documented that human service needs have grown dramatically during the pandemic, and a tsunami of need is predicted on the other side.

Families, particularly children, have been isolated causing upticks in mental health needs. Families suffered not only illness, and in some cases death, but their already difficult circumstances were further strained by job losses, financial uncertainty, housing and food insecurity, and other additional stressors.

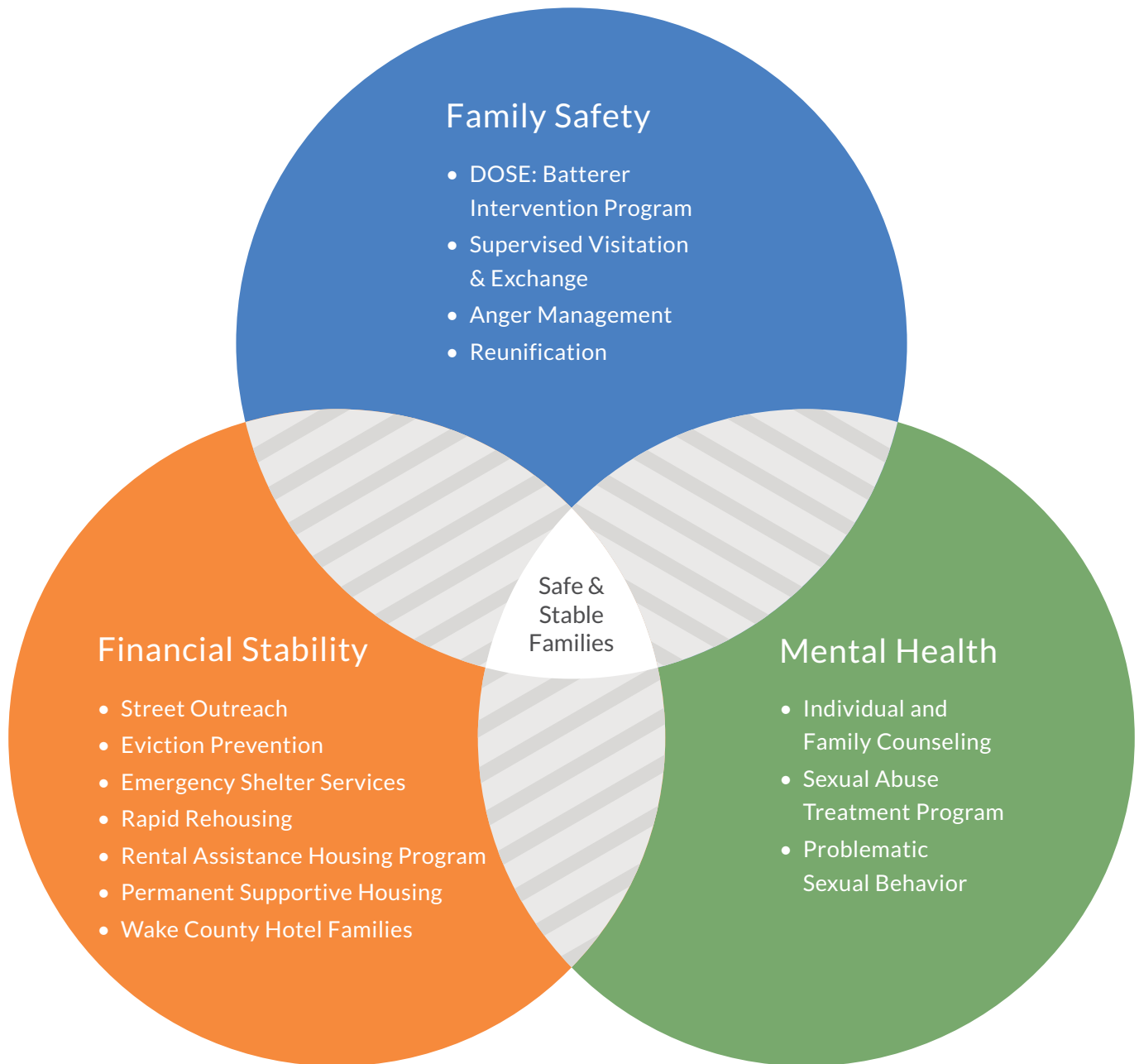
Triangle Family Services pivoted quickly to virtual services to maintain connection with clients. With a “meeting people where they are” approach, we expanded our homeless engagement efforts and unsheltered support services to address

individual client needs and fill in gaps in our community as a result of COVID.

The pandemic will have lasting effects on our community, impacting every facet of our lives from the economy to our health. Triangle Family Services continues to keep our collective finger on the pulse of what our community needs, and we anticipate continued high demand for our services.



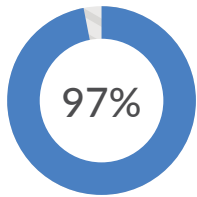
2021-22 PROGRAM AREAS & OUTCOMES



Triangle Family Services has earned a reputation for data-driven solutions and high-quality programming with strong outcomes.

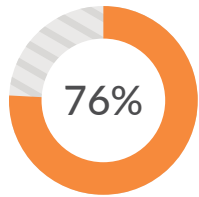
BECAUSE OF YOU: **2,006** community member-clients were assisted with an array of needs during a particularly challenging year

FAMILY SAFETY

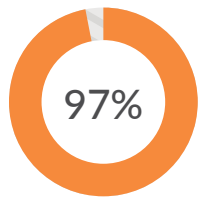


of participants did not reoffend while participating in the DOSE domestic violence intervention program

FINANCIAL STABILITY



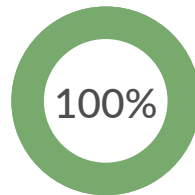
have remained housed at end of one year



of those seeking services were linked to community based resources including food access, financial management, vocational and employment support services, etc.

MENTAL HEALTH

5,650 mental health sessions were conducted

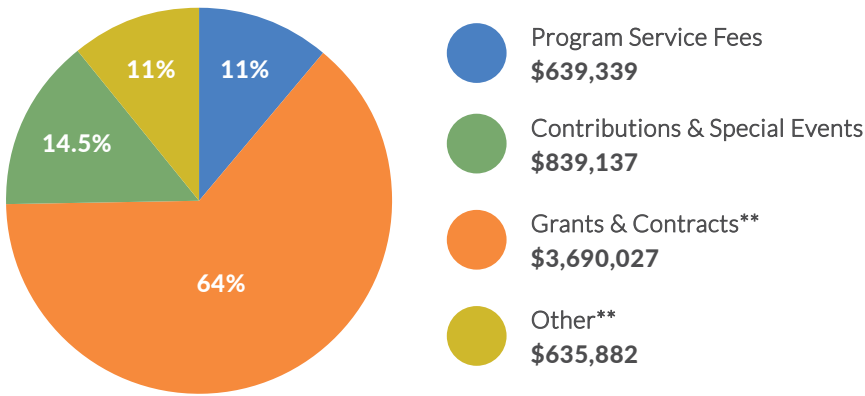


of clients who completed evidence-based treatment showed improvement in symptoms & functioning

- 1954 Hurricane Hazel makes landfall at Calabash, North Carolina as a Category 4 storm
- 1956 WRAL-TV begins broadcasting
- 1959 Research Triangle Park development begins
- 1960 Raleigh population: 93,931; city area: 33.67 square miles
- 1960 The Andy Griffith Show premieres
- 1961 USS North Carolina is permanently docked in Wilmington
- 1962 Cuban Missile Crisis
- 1963 The North Carolina Fund, financed by a \$7 million dollar grant from the Ford Foundation, is established to administer public and social services and to assist the poor
- 1964 Civil Rights Act is signed into law
- 1965 The United States enters the Vietnam War
- 1969 Apollo 11 lands on the moon
- 1970 Raleigh population: 122,830; city area: 44.93 square miles
- 1972 Family Service Society of Raleigh is renamed Triangle Family Services

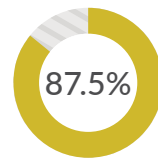
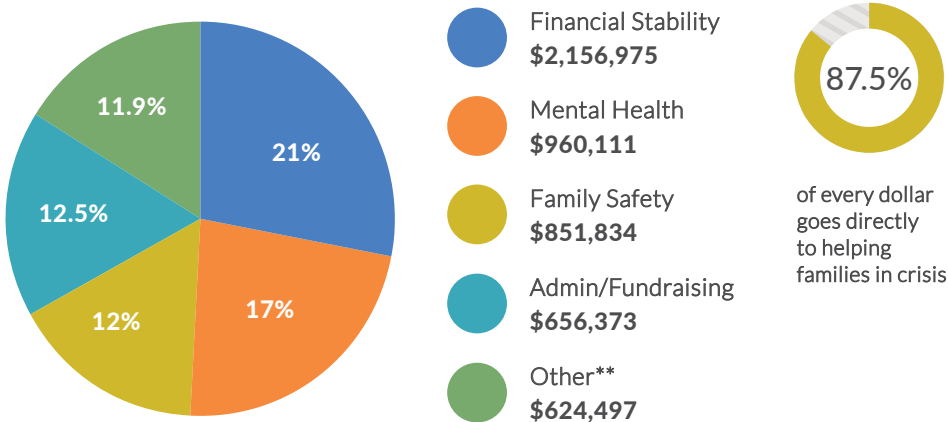
FINANCIALS*

Fiscal Year 2021–22 Income



Total Income: \$5,804,385

Fiscal Year 2021–22 Expenses



of every dollar goes directly to helping families in crisis

Total Expenses: \$5,249,790

We are a strong investment for you, our clients, and our community as we work to make an economic impact and improve quality of life for people in the Triangle.

Our programs save the community millions of dollars annually by keeping people out of the emergency room, out of jail, and preventing families from becoming unsheltered. In fiscal year 2021–22 alone, we saved our community \$125 million dollars.*

* Cost savings of unsheltered services alone. Based on \$150,000 average annual cost of homelessness across three systems: 3–5 ER visits, plus cost of jail or shelter.

1973 Last U.S. combat troops leave South Vietnam

1975 Raleigh Transit Authority is established

1977 "Star Wars: A New Hope" is released

1977 Isabella Cannon becomes first female mayor of Raleigh

1979 TFS launches consumer credit counseling program

1980 Raleigh population: 150,255; city area: 55.17 square miles

1985 "We Are the World" raises \$51.2 million for African famine relief

1986 Space shuttle Challenger disaster

YOUR DOLLARS AT WORK

\$50

Provides supportive services for individuals experiencing homelessness to receive healthcare and other critical services

\$100

Covers the fee for a mental and behavioral health counseling session

\$500

Helps a child visit safely with their non-custodial parent(s) in our Supervised Visitation program

\$1,500

Stabilizes a family in housing through financial assistance, case management, and financial counseling

\$2,000

Provides integrated wraparound services for families experiencing a crisis and/or trauma

Your gift is a lifeline to a family in our community!

TO MAKE A DONATION, SCAN THE QR CODE OR VISIT [TFSNC.ORG/DONATE](https://www.tfsnc.org/donate)

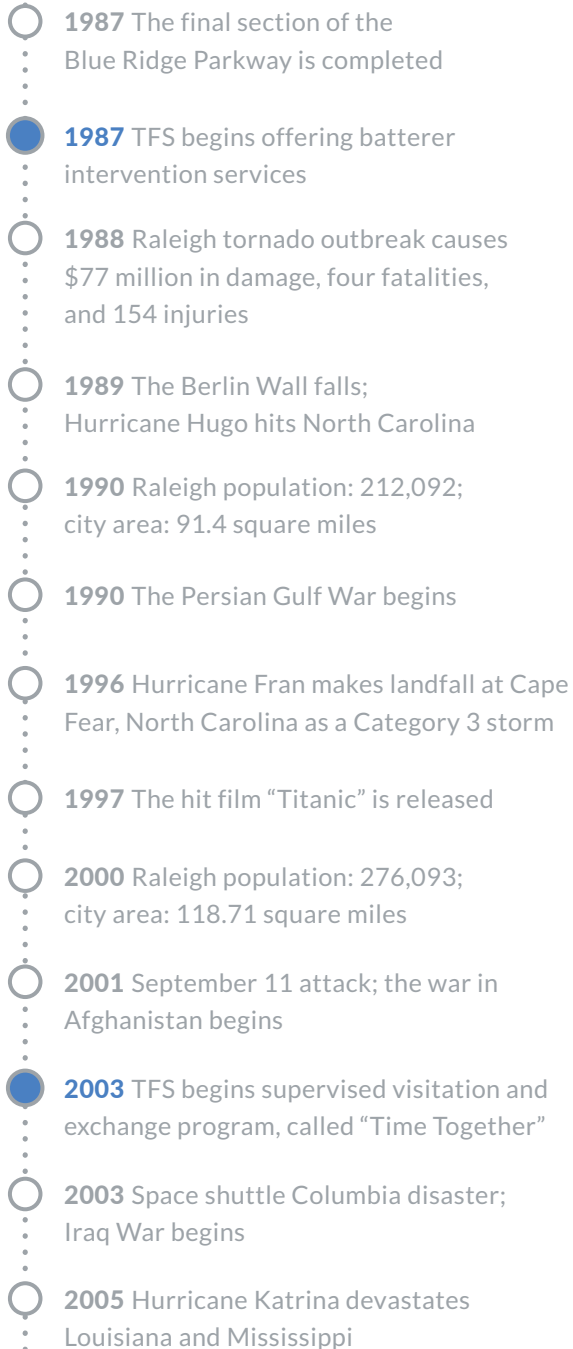


MAJOR GIFTS: THE IMPACT PARTNERS FUND

Every day, we see clients with essential needs that are not typically covered by restricted funds through grants and contracts. What might seem like small obstacles can be detrimental to a client's ability to remain engaged in services that have the potential to change their lives.

The Impact Partners Fund builds a meaningful, lasting source of unrestricted dollars to support the ever-growing demand for our services. The fund gives donors the opportunity to make a significant investment in the agency – which, ultimately, is an investment in a better future for our clients and our community as we:

FOR ADDITIONAL INFORMATION
REGARDING THE IMPACT
PARTNERS FUND:

- 
- 1987 The final section of the Blue Ridge Parkway is completed
 - 1987 TFS begins offering batterer intervention services
 - 1988 Raleigh tornado outbreak causes \$77 million in damage, four fatalities, and 154 injuries
 - 1989 The Berlin Wall falls; Hurricane Hugo hits North Carolina
 - 1990 Raleigh population: 212,092; city area: 91.4 square miles
 - 1990 The Persian Gulf War begins
 - 1996 Hurricane Fran makes landfall at Cape Fear, North Carolina as a Category 3 storm
 - 1997 The hit film "Titanic" is released
 - 2000 Raleigh population: 276,093; city area: 118.71 square miles
 - 2001 September 11 attack; the war in Afghanistan begins
 - 2003 TFS begins supervised visitation and exchange program, called "Time Together"
 - 2003 Space shuttle Columbia disaster; Iraq War begins
 - 2005 Hurricane Katrina devastates Louisiana and Mississippi

- Continue innovating to meet the growing and evolving human service needs of our community
- Build out our infrastructure to meet the higher demand caused by COVID
- Support case and care managers, facilitators and staff to help alleviate current wait lists for services
- Provide critical items to families such as transportation vouchers, emergency payments, grocery and gas cards so they can survive to make it to the next step of improving their lives
- Hire safety officers to keep our staff and clients safe during all operating hours, seven days a week
- Bridge the funding gap caused by implementing new processes and systems required for Medicaid transformation

Contact CEO Alice Lutz
at Alutz@tfsnc.org or
919.821.0790 x 107.

OUR SUPPORTERS

*GAVE 5,000 OR MORE

100 Women Who
Give a Hoot*

4 Others Foundation*

A.E. Finley Foundation*

A.J. Fletcher Foundation*

Alliance Behavioral Health

Baker Roofing Company

Bank of America*

Dr. Alan Boehm &
Kim Bartman

Bell Family Foundation*

Blue Cross and Blue Shield
of North Carolina*

Burlington Family Fund

Cargill*

Cary Oil Co., Inc.*

Alison R. Cayton

Clymer & Patty Cease

Matt & Gina Chapin

Christ Episcopal Church*

Cisco Systems, Inc.

Clancy & Theys
Construction Company

Coastal Federal Credit Union*

Cozart Family
Foundation, Inc.*

Michael Cunningham*

Dean & Sesha Debnam*

Deloitte Tax LLP

Shannon & Steve Dixon

Duke Endowment*

Duke Energy

Duke Raleigh Hospital*

Fidelity Charitable Gift Fund*

Fifth Third Bank*

First Citizens Bank*

First Presbyterian Church

Haley Garrett*

Rob Gofourth

2007 The minimum wage increases
from \$5.15 to \$5.85, the first
increase in 10 years

2008 The Great
Recession begins

Steve & Molly Hepler
Stephen Hess
Highwoods Realty LP*
Robert & Andrea Hounshell
John & Joanie Hutson
Lorraine Johnson*
Roddy & Eve Jones
Russ Jones*
Kellie Falk & Joseph Patterson
Michael & Mary Justice
Douglas & Stephanie Kahn*
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Lesnik Family Law P.C.
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Family Foundation*
LS3P Associates
Alice & Jerry Lutz
Marsh & McLennan Agency
Martin Marietta Materials, Inc.*
Molly Mast
Nancy & Ron McFarlane*
Models for Charity*
Monty & Nancy White Fund of
Triangle Community Foundation
Kellan Moore
Nancy A. Wright Foundation*
National Christian Foundation
National Consumer Credit Counseling

NC Governor's Crime Commission
Nexsen Pruet
Oechsle Family Giving Fund
Michael & Kate Owenby
Ed Paradise*
Pinnacle Financial Partners
PNC*
Poe Foundation*
Charles & Gail Purvis
Raleigh Kiwanis Foundation
Red Hat, Inc.
Michael & Lisa Sandman*
SearStone/Lutheran
Services Carolinas*
Jim & Joan Siefert Rose*
Southwest Airlines*
Bill Spruill*
State Employees
Combined Campaign
Marshall Stein
Summit Hospitality Group*
Jimbo & Michelle Tanner
James & Cantey Tanner
Doro Taylor*
Temple Sloan Family Foundation*
The Baker Family Foundation*
The Kelly Tesar Family Foundation
The Leon Levine Foundation*
The Seby B. Jones Family Foundation*

The Titmus Foundation, Inc.*
The William C. Ethridge Foundation*
Town of Cary*
Triangle Community Foundation/
Josephus Daniels Charitable
Family Fund*
Truist Financial*
United Way of the Greater Triangle*
US Department of Housing &
Urban Development
W. Trent Ragland Jr. Foundation*
Wake County Board of
Alcoholic Control*
Wake County Government*
Wake Med
Rod & Garnett Webb
Wegmans
Wells Fargo*
White Memorial
Presbyterian Church
Whittendale Cunningham
Family Foundation
Workplace Options*
Anonymous: 4

***GAVE 5,000 OR MORE**

A note to our supporters: we sincerely appreciate your generous support of Triangle Family Services and we want to recognize everyone accordingly with 100% accuracy. If we have inadvertently made an error, please contact us at 919.821.0790 x 314 with concerns or corrections.

2009 TFS creates its homeless supportive services (emergency housing) initiative

2011 Tornado outbreak causes \$115 million in damage in Raleigh

2013 Boston Marathon bombing

2020 Raleigh population: 510,175; city area: 211 square miles

2009 Stimulus package worth \$787 billion is signed by President Obama

2010 For the first time in history, the U.S. has its credit rating lowered; Affordable Care Act is signed into law

2012 Superstorm Sandy devastates Connecticut, New Jersey, and New York

2017 TFS establishes its street outreach initiative

2020 First cases of COVID-19 are discovered in the United States; nationwide protests erupt following the killing of George Floyd by Minneapolis police

LOOKING TO THE FUTURE | Plans for 2022 and Beyond:

- Medicaid transformation and potential expansion
- Diversity, equity, and inclusion initiatives
- American Rescue Plan Act (ARPA) federal funding opportunities
- Building renovations Phase 2
- Innovative public/private partnerships with organizations
- Renewed accreditation by the Council on Accreditation (COA)
- Continued strengthening of Board and key staff positions
- With community support, building out capacity and competency to help our most vulnerable



Triangle Family Services

CONTACT US

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www.tfsnc.org

