

Triangle Family Services CEO to Retire Following 13 Years of High Impact Leadership

National Search for Successor Underway

(RALEIGH) - Oct. 4, 2022 - Alice Lutz will retire as CEO of Triangle Family Services, concluding a 13-year tenure during which the organization has impacted the lives of thousands of Triangle citizens in its mission to build a stronger community by strengthening the family.

The process of selecting a successor is underway with the renowned search firm, Armstrong McGuire (who originally recruited Ms. Lutz to the position), collaborating with Triangle Family Services' executive search committee members Willy Stewart (Stewart Engineering), Russ Jones (Loden Properties), Kim Bartman (Syneos Health), Michael Sandman (Attorney), Rod Webb (Bank of America Private Bank), Kim Clark (410 Medical, Inc.), and Bill Spruill (2ndF LLC).

Ms. Lutz will remain with the organization until they name a successor.

Ms. Lutz led Triangle Family Services to many successes during her tenure as CEO:

- Diversifying and strengthening revenue streams, contributing to the growth and ongoing sustainability of essential programs and services for the benefit of the area's most vulnerable citizens;
- Increasing average annual revenue from \$1.89 million to almost \$6 million;
- Supporting and facilitating community members' access to special projects and services at particularly critical times, such as the Mortgage Payment Program (MPP) and the Homelessness Prevention and Rapid Rehousing Program (HPRP) to assist families with mortgage payments and housing access from 2009 to 2012 when foreclosures were at an all-time high, and the Hotel 2 Housing program to assist the area's homeless population during the hardest days of the COVID-19 pandemic;
- Maintaining and obtaining additional credentialing and licensing for staff to provide evidenced-based mental health therapeutic services;
- Strengthening the board governance structure and solidifying the nominating process and succession plan;
- Completing exterior and interior renovations of the Triangle Family Services headquarters and facilities to improve safety and security and provide enhanced comfort to clients and staff, with all renovation costs and the building's mortgage being paid for in full; and
- Most importantly, providing critical services to more than 90,000 clients over the past 13 years.

"Alice came to Triangle Family Services wholeheartedly embracing our important mission and then worked tirelessly to build and safeguard our capacity to quite literally transform lives," says Russ Jones, Triangle Family Services Board Chair and partner of Loden Properties. "The result is an enthusiastic, firm-footed organization that provides essential services to thousands of people. Alice has been equally committed to ensuring a seamless leadership transition. Our entire community is stronger because of Triangle Family Services, and Triangle Family Services is stronger because of Alice Lutz."

While Alice leaves quite a legacy, the mission and programs of Triangle Family Services will continue without interruption as she intends to aid in the successful transition of a successor.



“Over my 13-year tenure as CEO, I have felt a deep passion and sincere affinity for the population Triangle Family Services works with as well as the incredible dedication of the TFS team,” says Alice. “I will forever hold the work of my colleagues and our board in the very highest regard. To have served as CEO of this fantastic organization has been the pinnacle of my career and I will forever cherish my time here. I am proud of what we have accomplished, and I am confident Triangle Family Services is well positioned to continue providing people-based, data-driven, comprehensive solutions for families experiencing trauma.”

Triangle Family Services offers programs focused on:

- Mental Health Therapy
 - Licensed, specially trained staff members in a variety of evidence-based interventions provide outpatient therapy treatment to families in the Triangle.
- Housing
 - Triangle Family Services utilizes the Housing First model with a variety of housing interventions that centers on quickly moving people into housing, then providing additional support and services as needed. We help families through a unique combination of direct financial assistance, professional case management, financial education, and connection to community resources.
 - Triangle Family Services’ Street Outreach Specialists provide street-based assessment, case management, referral services and emergency survival supplies to individuals experiencing unsheltered homelessness at locations where they congregate or frequent. They work collaboratively with representatives from other agencies within the homeless service system.
- Supervised Visitation
 - The Time Together Center at TFS provides a safe and positive environment for children to spend time with a parent or other family members when the court has determined that supervision is required, along with exchange facilitation (drop off/pick up) that eliminates the need for contact between adult family members during times of conflict.
- Financial Counseling
 - TFS is a HUD-approved counseling agency certified by the National Foundation for Credit Counseling.
- Family Safety
 - The DOSE (Developing Opportunities for a Safe Environment) Batterer’s Intervention Program has been serving the Triangle community with the mission of “Fostering healthy behaviors and relationships through education and support,” since 1990.

Armstrong McGuire anticipates posting the CEO position in the mid- to late-October timeframe. When ready, the position profile will be posted at www.armstrongmcguire.com/jobs. To ensure an equitable process, all candidates are asked to submit their applications online through this portal.

ABOUT TRIANGLE FAMILY SERVICES

For 85 years, Triangle Family Services (TFS) has served as the place to turn for innovative solutions for families facing crisis. TFS accomplishes its mission of “Building a Stronger Community by Strengthening the Family” through its three core program areas: Family Safety, Financial Stability, and Mental Health. TFS has been a part of the Triangle community of North Carolina for 85+ years providing credentialed/trained staff with data-driven effective programs that directly serve as a safety net to thousands of our most vulnerable neighbors each and every year.