



Position Title: Street Outreach Nurse

Reports to: Program Director

FLSA Category: Exempt

Overview of Organization & Position

Since 1937, Triangle Family Services (TFS) has served as the place to turn for innovation and solutions for families facing crisis. TFS accomplishes its mission of, “Building a Stronger Community by Strengthening the Family”, through its three core program areas including, Family Safety, Financial Stability and Mental Health. Serving more than 2,000 families annually, with a 90% success rate, and 71% of our client base living below the federal poverty level. Families experiencing crisis seek TFS’ trained, accredited, and credentialed staff that provide critical financial, mental health and abuse intervention services. As TFS’ experts delve deeper into each family’s case, it is often found that there is a need to provide them with a comprehensive suite of services, which enables our community to thrive and prosper. Visit www.tfsnc.org for more information.

Position Summary

The Registered Nurse will assess and identify clients’ needs, then implement and monitor the medical plan and treatment. The RN will also ensure that patient care is conducted according to the policies and standards in addition to educating clients and family members on treatment and care plans, as well as answering questions.

Job Responsibilities

Outreach, Case Management & Social Support:

- Participate as a member of a multidisciplinary team providing some components of outreach and on-going case management services to eligible clients and potential clients.
- Assess clients for range of health care needs and facilitate linkage and on-going connection to relevant urgent, primary and specialty health services.
- Advocate for clients’ access to community resources and services, especially primary health care services, ensuring that clients’ needs are met and rights maintained; consult and collaborate with community providers to ensure continuity of care.
- Participate in the planning, organizing and facilitating of group psycho-educational treatment services for consumers served by the mental health program.
- Coordinate services closely with mental health program supervisors, case management staff, substance use disorder treatment staff and other DESC staff.
- Provide outreach to clients at various community sites providing homelessness services.

Medication Services:

- Under the guidance and direction of the Clinical Director/Psychiatrist, coordinate medical aspects of medication services for clients.
- Provide individualized medication management services and education as needed.
- Provide specialized training and consultation to other staff members on medical issues relating to clients and their care.
- Participate in medical consultation, supervision, program meetings and in-service trainings; participate in clinical reviews and case conferences as requested.
- Comply with relevant professional regulations, the agency’s clinical accountability policies and procedures; maintain current and complete clinical records; participate in quality assurance reviews.



- Other duties as assigned.

Experience, Skills and Education

- Prefer Bachelor's Degree in Nursing.
- Registered Nurse, licensed in North Carolina.
- Interest or experience in working with homeless, mentally ill and/or substance abuse population desired.
- Knowledge of psychiatric medications, side effects and methods of administration.
- Interest or experience in working with clients who are difficult to engage and maintain in traditional mental health programs.
- Ability to work effectively with clients displaying a wide range of unpleasant and/or bizarre behavior.
- Ability to work effectively with clients in various setting including (under a bridge, in a tent, in the woods, and/or other places not meant for human habitation)
- Ability to communicate and work effectively with staff from diverse backgrounds.

Working Hours/Conditions

Part-Time, Monday through Friday. Must be able to sit or stand for varied periods of time throughout the workday. Some travel for off-site meetings, events or tasks may be required. A work schedule may involve occasional evening and weekend hours.

TFS provides equal employment opportunities to all applicants and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws

TFS requires all employees to be fully vaccinated against COVID-19, where allowed by state or local law unless approved accommodation is applicable.